Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services POS 2500B 19 Rx231

Coverage Period: 10/01/2023 - 09/30/2024

Coverage for: Individual + Family | Plan Type: POS

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.HealthAlliance.org. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthalliance.org/documents/1492 or call 1-800-851-3379 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall	\$2,500 Individual/ \$5,000 Family In-Network	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet
deductible?	\$5,000 Individual/ \$10,000 Family Out of Network	their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive/Wellness Care, Primary Care Visits, Prescription Drugs, Mental Health/ Substance Use Visits, Specialty Visits, Urgent Care, Emergency Room Visits, Emergency Ambulance Transportation	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without cost-sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$5,000 Individual/ \$10,000 Family In-Network \$10,000 Individual/ \$20,000 Family Out of Network	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> limits until the overall family out-of- pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, healthcare this plan does not cover, Out of Network Precert Penalties	Even though you pay these expenses, they don't count toward the out-of-pocket limit
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://www.healthalliance.org/ Guests/ProviderSearch or call 1-800-851-3379 for a list of participating (Innetwork) providers .	This <u>plan</u> uses a <u>provider</u> network. You will pay less if you use a <u>provider</u> in the plan's network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

Important Questions	Answers	Why This Matters:
	Yes, this <u>plan</u> may require referrals to innetwork specialists	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	Participating (In- Network) Provider (You will pay the least	Non-Participating (Out of Network) Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	40% coinsurance	none
If you visit a health care	Specialist visit	\$40 copay /visit	40% coinsurance	none
<u>provider's</u> office or clinic	Preventive care / screening / immunization	No Charge	40% coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what you <u>plan</u> will pay for. Refer to Wellness Brochure.
lf van have a taat	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	none
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	<u>Preauthorization</u> Required
	Tier 1 Preferred Generic drugs	\$0 copay /prescription	50% coinsurance	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order) available for 2.75 copays.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://healthalliance.org/documents/formulary/222/2023	Tier 2 Non-Preferred Generic drugs	\$10 <u>copay</u> /prescription	50% coinsurance	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order) available for 2.75 copays. If you or your Physician requests a brand name drug when a generic drug exists, you pay the Preferred Brand or Non-Preferred Brand Deductible, Copayment and/or Coinsurance, plus a 100% coinsurance for the difference in cost between the Brand name drug and the Generic drug. This price difference is applied to your Deductible. In no instance will the total cost you are charged for the drug exceed the actual cost of the drug.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.HealthAlliance.org. Health Alliance Medical Plans, Inc.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	Participating (In- Network) Provider (You will pay the least	Non-Participating (Out of Network) Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Tier 3 Preferred Brand drugs	\$40 copay /prescription	50% coinsurance	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order) available for 2.75 copays. If you or your Physician requests a brand name drug when a generic drug exists, you pay the Preferred Brand or Non-Preferred Brand Deductible, Copayment and/or Coinsurance, plus a 100% coinsurance for the difference in cost between the Brand name drug and the Generic drug. This price difference is applied to your Deductible. In no instance will the total cost you are charged for the drug exceed the actual cost of the drug.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://healthalliance.org/documents/formulary/222/2023	Tier 4 Non-Preferred Brand drugs	\$80 copay /prescription	50% coinsurance	Preauthorization is required. If you or your Physician requests a brand name drug when a generic drug exists, you pay the Preferred Brand or Non-Preferred Brand Deductible, Copayment and/or Coinsurance, plus a 100% coinsurance for the difference in cost between the Brand name drug and the Generic drug. This price difference is applied to your Deductible. In no instance will the total cost you are charged for the drug exceed the actual cost of the drug.
	Tier 5 Preferred Specialty drugs	30% coinsurance	50% coinsurance	Preauthorization is required. If you or your Physician requests a brand name drug when a generic drug exists, you pay the Preferred Brand or Non-Preferred Brand Deductible, Copayment and/or Coinsurance, plus a 100% coinsurance for the difference in cost between the Brand name drug and the Generic drug. This price difference is applied to your Deductible. In no instance will the total cost you are charged for the drug exceed the actual cost of the drug.

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		What You	ı Will Pay	
Common Medical Event	Services You May Need	Participating (In- Network) Provider (You will pay the least	Non-Participating (Out of Network) Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://healthalliance.org/documents/formulary/222/2023	Tier 6 Non-Preferred Specialty drugs	50% coinsurance	50% coinsurance	Preauthorization is required. If you or your Physician requests a brand name drug when a generic drug exists, you pay the Preferred Brand or Non-Preferred Brand Deductible, Copayment and/or Coinsurance, plus a 100% coinsurance for the difference in cost between the Brand name drug and the Generic drug. This price difference is applied to your Deductible. In no instance will the total cost you are charged for the drug exceed the actual cost of the drug.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	<u>Preauthorization</u> may be required for certain procedures. Contact customer Service for detailed information.
	Physician/surgeon fees	20% coinsurance	40% coinsurance	none
	Emergency room care	\$250 copay /visit	\$250 copay /visit	Participating Benefits Apply
If you need immediate medical attention	Emergency medical transportation	\$100 copay /transport	\$100 copay /transport	Participating Benefits Apply
	Urgent care	\$50 <u>copay</u> /visit	40% coinsurance	none
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	none
ii you nave a nospitai stay	Physician/surgeon fees	20% coinsurance	40% coinsurance	none
If you have mental health, behavioral health, or	Outpatient services	\$25 <u>copay</u> /visit	40% coinsurance	none
substance abuse services	Inpatient services	20% coinsurance	40% coinsurance	none
	Office visits	20% coinsurance for routine prenatal care	40% coinsurance	none
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	none
	Childbirth/delivery facility services	20% coinsurance	40% <u>coinsurance</u>	none

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Common Medical Event	Services You May Need	Participating (In- Network) Provider (You will pay the least	Non-Participating (Out of Network) Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	20% coinsurance	40% coinsurance	none
	Rehabilitation services	20% coinsurance	40% coinsurance	Preauthorization is required. 60 visits per condition per plan year maximum.
If you need help recovering or	<u>Habilitation services</u>	20% coinsurance	40% coinsurance	60 visits per condition per plan year maximum.
have other special health needs	Skilled nursing care	20% coinsurance	40% coinsurance	<u>Preauthorization</u> is required.
	Durable medical equipment	20% coinsurance	40% coinsurance	<u>Preauthorization</u> may be required for certain medical equipment. Contact Customer Solutions for detailed information.
	Hospice service	20% coinsurance	40% coinsurance	none
	Children's eye exam	\$40 per exam	Not Covered	none
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	none
	Children's dental check-up	Not Covered	Not Covered	none

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic Surgery (limited)
- Dental Care (Adult)

- Hearing Aids (Adult)
- Long-Term Care

• Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture
- Bariatric Surgery
- Chiropractic Care

- Elective Abortion
- Infertility Services
- Non-Emergency Care When Traveling Outside the US
- Private-Duty Nursing
- Routine Eye Care (Adult)
- Routine foot care

^{*} For more information about limitations and exceptions, see the plan or policy document at www.HealthAlliance.org.

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Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage subject to ERISA, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. For non-federal governmental group health plans, the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

For non-federal governmental group health plans and church plans that are group health plans, contact Health Alliance at 1-800-851-3379 and State of Illinois Department of Insurance at 1-877-527-9431 or consumer_complaints@ins.state.il.us.

Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact 1-800-851-3379. A list of states with Consumer Assistance Programs is available at: www.dol.gov/ebsa/healthreform and http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this Coverage Meet the Minimum Value Standard? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-851-3379.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-851-3379.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-851-3379.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-851-3379.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.HealthAlliance.org.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

\$2,500

20%

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible \$2,500

■ Specialist \$40 per visit

■ Hospital (facility) 20%

20% Other

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) **Specialist** visit (anesthesia)

Total Example Cost	\$12,700
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In this example, Peg would pay:

Cost Sharing	
<u>Deductibles</u>	\$2,500
Copayments	\$0
Coinsurance	\$2,000
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$4,560

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

■ The plan	's overall	<u>deductible</u>
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■ Specialist \$40 per visit 20%

■ Hospital (facility)

Other

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

\$5,600 **Total Example Cost**

In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$1,100
Copayments	\$700
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,820

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's of	overall deductible	\$2,500
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■ Specialist \$40 per visit

■ Hospital (facility) 20%

Other 20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
Total Example Cost	

In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$1,300
Copayments	\$400
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,700

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 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact customer service.

If you believe that Health Alliance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Health Alliance, Customer Service, 3310 Fields South Drive, Champaign, IL 61822 or 411 N. Chelan Ave., Wenatchee, WA 98801, telephone for members in Illinois, Indiana, Iowa and Ohio: (800) 851-3379; members in Washington call: (877) 750-3515 (TTY: 711), fax: (217) 902-9705, CustomerService@healthalliance.org. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Customer Service is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, (800) 368-1019 (TTY: (800) 537-7697).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

- <u>ATENCIÓN</u>: Si habla Español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. IA, IL, IN, OH: Llame (800) 851-3379, WA Llame: (877) 750-3515 (TTY: 711).
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- <u>ВНИМАНИЕ</u>: Если вы говорите русский, вставки услуги языковой помощи, бесплатно, доступны для вас. IA, IL, IN, OH: Вызов (800) 851-3379, WA: Вызов (877) 750-3515 (TTY: 711).
- Pansin: Kung magsalita ka Tagalog, mga serbisyo ng tulong sa wika, nang walang bayad, ay magagamit sa iyo. IA, IL, IN, OH: Tumawag (800) 851-3379, WA: Tumawag (877) 750-3515 (TTY: 711).
 - انتباه: إذا كنت تتكلم العربية، فإن خدمات المساعدة اللغوية متوفرة لك مجاناً. إيلينوي، إنديانا، أو هايو: اتصل بالرقم 379د-518 (800)، ولاية واشنطن: اتصل بالرقم: 351-750 (877) (إذا كنت تعاني من الصمم أو صعوبة في السمع فاتصل على الرقم 711)
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- <u>ATTENTION</u>: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. IA, IL, IN, OH: Appelez (800) 851-3379, WA: Appelez (877) 750-3515 (TTY: 711).
- <u>ધ્યાન</u>: તમે વાત તો ગુજરાતી, ભાષા સહાય સેવાઓ, મફત, તમારા માટે ઉપલબ્ધ છે. IA, IL, IN, OH: કૉલ (800) 851-3379, WA: કૉલ (877) 750-3515 (TTY: 711).
- <u>注意</u>: あなたは、日本語、無料で言語支援サービスを、話す場合は、あなたに利用可能です。 (800) 851-3379 IA, IL, IN, OH: コール (877) 750-3515 WA: コール (TTY: 711)。
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