



Maintenance Contract



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|--------------------------------------|---------------------|----------------|--------|---------------------------------------|------|
| Bill To | | Ship To | | Customer ID #: 3551 P.O. #: | |
| Contact: Karen Rudd | Phone: 217-554-6063 | Contact: | Phone: | REP: ES | |
| Company Name: Vermilion County Board | | Company Name: | | Order Date: 12.08.2020 | |
| Address: 201 N. Vermilion St. | | Address: | | Beginning Date: 12.08.2020-12.08.2025 | |
| City: Danville | State: IL | Zip: 61832 | City: | State: | Zip: |

| Meter Read Contact | EQUIPMENT | SERIAL # | BEGINNING METER READING |
|--------------------|--------------------|---------------|-------------------------|
| Name: | 1. TASKalfa 5053cd | 2. RF70906925 | 3. 0 |
| E-mail: | 1. | 2. | 3. |
| | 1. | 2. | 3. |

This agreement is between "Customer" shown above and DTI Office Solutions, and shall remain in effect for 60 months, from the beginning date unless terminated by either party per the terms shown on the reverse hereof.

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| SERVICE PLAN <input checked="" type="checkbox"/> TYPE 1: DTIOS provides everything except paper, staples and transparencies. <input type="checkbox"/> TYPE 3: Customer buys all supply items. NOTES: | BILLING OPTION <input checked="" type="checkbox"/> 1. <u>Monthly Billing</u> <input type="checkbox"/> 2. <u>Quarterly Billing</u> <input type="checkbox"/> 3. <u>Annual Billing</u> NOTES: | SERVICE & CONNECTIVITY New Machine: Customer shall receive connectivity for printing and scanning for 30 days from installation at no charge. After the 30 days, there will be a charge for any connectivity. Machine Connectivity: When copier/printer is connected to a customer's computer or network, the limit of responsibility and liability for DTI Office Solutions, is to ensure that the unit is capable of printing, scanning or faxing to our off-network laptop. During the initial installation of the copier/printer, DTI will provide connectivity support at the above specified level. After initial installation, responsibility and liability for connecting and installation of drivers and software to an individual computer or network is solely that of the customer. DTI Office Solutions', IT Services can provide additional support at the then prevailing hourly rate and billed to the customer. <input checked="" type="checkbox"/> I have read the above statements and understand my company options for connectivity support. Initial [] |
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Service Cost: \$00 Base Charge Per Month. This amount includes 0 Black and White copies per Month, and 0 Color copies per Month. All/ Additional copies will be billed at \$.005 per copy (for black & white) and \$.055 per copy (for color) and \$ N/A for scans.

If a meter reading is not received, Customer agrees that an estimate of the actual copy usage will be used.

Customer acknowledges having read the terms and conditions above and on the reverse and agrees to all such terms and condition.

Customer Acceptance:

DTI Office Solutions:

Title: Chairman Date: 12/8/2020
 Signature: [Signature]

Title: Account Executive Date: 12/08/2020
 Signature: [Signature]



Maintenance Contract



TERMS AND CONDITIONS

1. (A) During the term of the Agreement, DTI Office Solutions shall make all adjustments and repairs to the Equipment to maintain good working order.

(B) During the term of this Agreement, DTI Office Solutions shall provide to Customer, all necessary labor and parts, and photoconductors so as to enable the Equipment to function in good working order.

(C) If Service Plan I coverage is selected, DTI Office Solutions, during the term of the agreement, will provide all black and color consumable supplies necessary to produce letter-sized or equivalent copies.
2. Repair service and routine preventative maintenance shall be provided by DTI Office Solutions during regular business hours. DTI Office Solutions service technicians shall have full and free access to the Equipment during regular business hours for the purpose of providing repair service, routine preventative maintenance, to install retrofits and modifications to the Equipment and to inspect, test and examine the Equipment in accordance with DTI Office Solutions policies and procedures.
3. **Service Price Guarantee** DTI Office Solutions guarantees the price charged for the first 36 months of the agreement will remain the same as shown on the face hereof. If the base price and/or pricing for a specific number of copies are included in a Lease payment, the base price and/or copy charges, as well as any overage charges will be fixed for the first 36 months with a maximum raise of 10 % a year.
4. **Additional Training / Support** DTI Office Solutions provides on-going support services as requested by our customers, which may include peripheral software and hardware issues. When such issues arise, and it is determined by DTI Office Solutions' Certified Technicians that these issues are not directly caused by faulty equipment, these on-going support services are available at the prevailing rate.
5. **Machine Connectivity** When copier/printer is connected to a customer's computer or network, the limit of responsibility and liability for DTI Office Solutions, is to ensure that the unit is capable of printing, scanning or faxing to our off-network laptop. For 30 days after the initial installation of the copier/printer, DTI will provide connectivity support at the contract specified level. After initial installation, responsibility and liability for connecting and installation of drivers and software to an individual computer or network is solely that of the customer. DTI Office Solutions', IT Services can provide additional support at the then prevailing hourly rate and billed to the customer.
6. Customer is responsible for providing full coverage insurance for all equipment while in their possession. Customer shall pay DTI Office Solutions the current labor, parts and/or supply charges required as a result of: (a) inadequate key operator involvement or service performed by personnel other than those of DTI Office Solutions, (b) replacement of paper or toner in the equipment, (c) the willful act of Customer, negligence relating to or misuse of the Equipment, accident, transportation, failure of electric power, air-conditioning equipment or humidity control, failure to follow operating instructions of any other cause external to the equipment including, but not limited to fire, flood, lightning, earthquake, exposure to weather conditions or an Act of God, (d) use of parts or supplies (other than paper) not obtained from DTI Office Solutions or approved by DTI Office Solutions in writing as suitable for use in the Equipment, (e) additional service due to relocation of the equipment, (f) adding or removing accessory items, (g) additional need for service due to the addition of an accessory item not installed by DTI Office Solutions or designated as covered by this Agreement, (h) delays in repairs as a result of labor disturbances or strikes, (i) services requested outside regular business hours.
7. All federal, state, and local taxes, whenever applicable, are the responsibility of the customer.
8. This Agreement terminates sooner of (a) the date or elapsed copy amount shown on the face of this Agreement, or (b) DTI Office Solutions may terminate its obligations under this agreement with written notice. Any invoice that is delinquent in excess of 30 days could result in suspension of service until the outstanding balance is brought current. This provision does not negate any other part of this or any other agreement with DTI Office Solutions or its leasing agents. Lessee shall pay all costs and legal expenses incurred by Lessor in collecting or attempting to collect any sums due hereunder or in securing possession of the equipment. Jurisdiction for any legal action will take place in Vermillion County, IL.
9. The warranties and obligations of DTI Office Solutions set forth in the Agreement are in lieu of: (a) all other warranties, express or implied, including implied warranties of merchantability and fitness for any particular use of purpose and (b) all other obligations or liabilities for damage, including, but not limited to, personal injury or property, loss of profit or other consequential damages, arising out of or in connection with this Agreement or the service and products performed and provided hereunder.
10. This Agreement constitutes the entire agreement between the parties with respect to the subject matter hereof, and supersedes all previous proposals and statements, written or oral. No representation or statement not set forth herein shall be binding upon DTI Office Solutions as a warranty or otherwise, nor shall this Agreement be modified or amended unless in writing signed by customer and DTI Office Solutions.