



BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: Vermilion County

ID#: 5172093

CUSTOMER INFORMATION (Service Location)	
Address 1 <u>123 N HAZEL ST</u>	City <u>DANVILLE</u>
Address 2 _____	State <u>IL</u>
Primary Contact Name <u>Michael Lucas</u>	ZIP Code <u>61832</u>
Business Phone <u>(217) 597-9348</u>	County _____
Cell Phone _____	Email Address <u>mlucas@vcauditor.com</u>
Pager Number _____	Primary Fax Number _____
Technical Contact Name _____	Tech Contact On-Site? <u>No</u>
Technical Contact Business Phone _____	Technical Contact Email _____
Property Manager Contact Name _____	Property Mgr. Phone _____

COMCAST BUSINESS CLASS SERVICES

Selection (X)	
Business Class Voice	
Business Class Internet	X
Business Class TV	X

DS
ML

Service Term (Months) 36

COMCAST BUSINESS CLASS SERVICES DETAILS

Business Class Voice*			
VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines			
Adtl. F.F. Voice Lines w/ pkg.			
4+ Lines			
Basic Lines			
Fax Lines			
Toll Free Numbers			
Equipment Fee			
VOICE OPTIONS	Selection(X)	Total Cost	
Voicemail			
Directory Listing Suppression Fee			
Auto-Attendant			

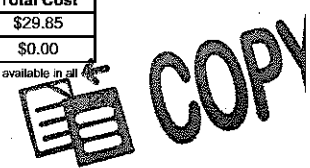
Business Class Packages	
Package Name:	PACKAGE DESCRIPTION

Business Class Internet*		
INTERNET SELECTIONS	Selection(X)	Total Cost
Starter	X	\$59.95
Preferred		
Other		
Equipment Fee	X	\$7.00
INTERNET OPTIONS	Selection(X)	Total Cost
Microsoft Outlook Office Email	X	Included
Web Hosting - Starter	X	Included
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 5		
Static IP - 13		

Business Class TV*			
TV SELECTIONS	Selection(X)	DS	Total Cost
Basic			
Information & Entertainment	X	ML	\$29.95
Standard			
Preferred			
Music Choice-Standalone			
TV OPTIONS	Selection	Total Cost	
Sports Pack**			
Music Choice W/Business Class			
Canales Selecto			
Other Programming			
Other Programming			
Other Programming			
TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets	3	\$9.95	\$29.85
HD TV Box Charges	0	\$5.00	\$0.00

* Internet selections & options not available in all markets.

* Not available in home offices or public view establishments. TV selections & options not available in all markets.
 ** Available for Information & Entertainment, Standard & Preferred TV offers only.



COMCAST BUSINESS CLASS TOTAL SERVICE CHARGES

Business Class	Selection(X)	Unit Cost	Total Cost
Installation Fee	X	\$49.00	\$49.00
Voice Activation Fee*			
Auto-Attendant Setup Fee			
Voice Jack Fee			
Toll Free Activation Fee			

Total Monthly Service Charge	\$126.75
Promotional Code (if applicable)	
Less Discount (if applicable)	\$0.00

* Per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* ML \$49.00

Total Recurring Monthly Bill:* ML \$126.75

* Does not include Custom Installation Fees referenced below.

* Applicable federal, state, and local taxes and fees may apply.

GENERAL SPECIAL INSTRUCTIONS

**BUSINESS CLASS SERVICE ORDER AGREEMENT**Account Name: Vermilion CountyID#: 5172093**CUSTOMER BILLING INFORMATION**

Billing Account Name	<u>Vermilion County</u>	City	<u>DANVILLE</u>
Billing Name (3rd Party Accounts)		State	<u>IL</u>
Address 1	<u>123 N HAZEL ST null</u>	ZIP Code	<u>61832</u>
Address 2		Billing Contact Email	<u>mucas@vcauditor.com</u>
Billing Contact Name	<u>Michael Lucas</u>	Billing Contact Phone	<u>(217) 597-9348</u>
Tax Exempt?*	<u>No</u>	Billing Fax Number	

* If yes, please provide and attach tax exemption certificate.

AGREEMENT

1. This Comcast Business Class Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Class Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Class Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Class Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS CLASS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Class Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE	
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .	
DocuSigned by:	
Signature:	<u>Michael Lucas</u>
Print:	<u>MICHAEL LUCAS</u>
Title:	
Date:	<u>5/24/2012</u>

FOR COMCAST USE ONLY	
Sales Representative:	<u>William T Corson</u>
Sales Representative Code:	
Sales Manager/Director:	<u>Karis Rouse</u>
Sales Manager/Director:	
Division:	<u>Central</u>
Lead ID:	<u>5172093</u>

Certificate of Completion

Envelope Number: 9F4CEBACBCA14294AEDD74F92C9D7740
 Subject: Please DocuSign this document: 5172093_VerCnty.pdf
 Lead ID: 5172093
 Division: Central
 Region: Other
 Customer Service Address:
 Source Envelope:
 Document Pages: 3
 Certificate Pages: 1
 AutoNav: Enabled
 Envelopeld Stamping: Enabled

Status: Completed

Signatures: 1
 Initials: 5

Envelope Originator:
 William Corson
 One Comcast Center
 Philadelphia, PA 19103
 william_corson@cable.comcast.com
 IP Address: 69.241.64.18

Record Tracking

Status: Original
 5/24/2012 11:02:21 AM ET

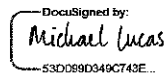
Holder: William Corson
 william_corson@cable.comcast.com

Location: DocuSign

Signer Events

Michael Lucas
 mlucas@vcauditor.com
 Security Level: Email, Account Authentication (None)
 Consumer Disclosure:
 Not Offered
 ID:

Signature

DocuSigned by:

 53DD69D349C743E...

Using IP Address: 209.211.10.10

Timestamp

Sent: 5/24/2012 11:03:39 AM ET
 Delivered: 5/24/2012 11:04:05 AM ET
 Signed: 5/24/2012 11:04:36 AM ET

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Envelope Summary Events

Status

Timestamps

Envelope Sent	Hashed/Encrypted	5/24/2012 11:03:39 AM ET
Certified Delivered	Security Checked	5/24/2012 11:04:05 AM ET
Signing Complete	Security Checked	5/24/2012 11:04:36 AM ET
Completed	Security Checked	5/24/2012 11:04:36 AM ET